

Gas Meter Reading Manager

Accurate and timely recording of meter readings at a site is critical for Suppliers and directly influences their ability to bill customers, whereby maximising cash-flow and delivering a positive customer experience.

In addition, the regulatory demands and increasing competitive industry mean constant challenges to stay ahead of the competition. The quality and timeliness of data is imperative to make sound investment decisions to improve performance, and third party agents must be constantly monitored to keep costs to a minimum.

B-Smart™ Gas Meter Reading Manager (MRM) provides the Gas Supplier with a solution to manage the full meter reading relationship and is fully compliant with industry processes and data standards (UK-Link, RGMA, Proteus and Nexus).

Dataflow and business processing support comes pre-configured for the relevant industry reading and agent relationship flows. Providing automated processing of the flow from a reading repository and also industry/business process stand point, automatically managing the relevant business process follow on activity to ensure fulfilment of licence obligations (for example sending pertinent reads to the Gas Transporter to facilitate settlements activities).

B-Smart™ MRM is built on the market leading B-Smart™ Flow Manager technologies. It can be implemented stand-alone or as part of a fully integrated solution with either third party applications or pre-integrated with the B-Smart™ suite, providing support for contract, meter asset management and registration. Furthermore it can be deployed in conjunction with its Electricity counter part systems, providing a fully integrated dual fuel Supplier solution.

Key Business Benefits

- ❑ Provides a single application for management of portfolio of Meter Reading Agents (MRAs)
- ❑ Facilitates the realisation of financial benefit from the appointment of commercial MRAs
- ❑ Optimises process for supplying reads to the billing system
- ❑ Provides management of ad-hoc/special reads
- ❑ Reduces manual intervention during appointment and de-appointment
- ❑ Manages the Must Inspect process, minimising backstop Gas Transporter (GT) reads
- ❑ Provides ability to monitor MRA performance in detail
- ❑ Pre-configured automatic exception handling
- ❑ Configurability provides a flexible application that accommodates change whilst reducing the cost of ownership
- ❑ Provides extensive pre-configured and Generis maintained industry flows and business process support, further reducing the cost of ownership

MRM Functions



Key Features

- ❑ *Manages relationship between Supplier and Meter Reading Agent (MRA)*
- ❑ *Allows for transfer of both single/multiple portfolio meter points to a MRA*
- ❑ *Provides support for Must Reads business process*
- ❑ *Allows for repository of full reading history for use in billing*
- ❑ *Provides functionality to request and track ad-hoc/special reads*
- ❑ *Fully configurable meter reading validation*
- ❑ *Manage large-scale operations by utilising the efficient B-Smart™ Flow Manager transaction engine*
- ❑ *Allows for easy communication with external systems through use of flexible flow interface structure*
- ❑ *Repository of information provides agent performance monitoring*

B-Smart™ Suite Overview -The Dual Fuel Solution

The B-Smart™ suite delivers a comprehensive set of high performance, business rules driven applications to serve the needs of the energy industry.

All B-Smart™ applications are built upon the same highly configurable B-Smart™ core architecture that provides them with the *flexibility, scalability, reliability* and *traceability* inherent in the core architecture.

B-Smart™ applications enable the energy industry to manage their business critical functions effectively whilst benefiting from significant operational cost savings associated with a fully integrated solution.



B-Smart™ Testimonial

"B-Smart™ is a world class meter software suite that will hopefully be able to handle all our metering needs."

[Powergen]

"Generis' strengths are its flexibility and customer focus"

[Scottish Power Plc]



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