

# Electricity Meter Asset Manager

An accurate and up to date understanding of the metering asset position at a site is critical for Suppliers and directly influences their ability to bill customers, whereby maximising cash-flow. It also facilitates a positive customer experience with regard to metering and tariff opportunities, through a clear understanding of the metering capabilities resident at a customer premise. In addition, the regulatory demands and increasing competitive industry mean constant challenges to stay ahead of the competition. The quality and timeliness of data is imperative to make sound investment decisions to improve performance.

B-Smart™ Electricity Meter Asset Manager (eMAM) provides the Electricity Supplier with a solution to manage the full end-to-end asset lifecycle and is fully compliant with industry processes and data standards.

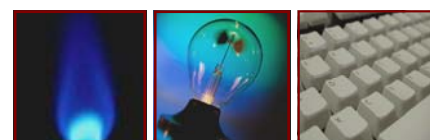
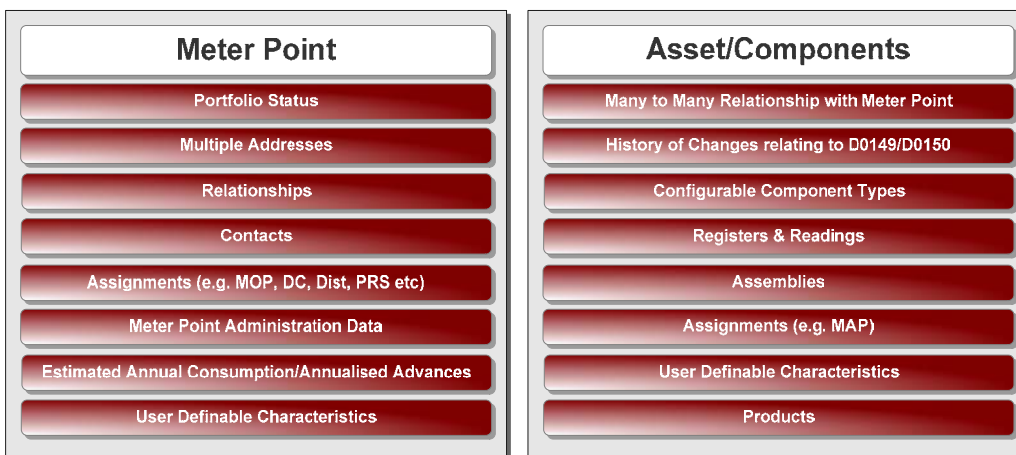
Dataflow and business processing support comes pre-configured for the relevant industry asset, reading, agent relationship and industry alignment flows. Providing automated processing of the flow from an asset repository and also industry/business process stand point, automatically managing the relevant business process follow on activity.

B-Smart™ eMAM is built on the market leading B-Smart™ Flow Manager technologies. It can be implemented stand-alone or as part of a fully integrated solution with either third party applications or pre-integrated with the B-Smart™ suite, providing support for work (job), contract and meter reading management. Furthermore it can be deployed in conjunction with its Gas counter part systems, providing a fully integrated dual fuel Supplier solution.

## Key Business Benefits

- ❑ *Master repository of accurate asset and agent relationships:*
  - *Reduces inaccuracies and delays in customer billing*
  - *Improves settlement accuracy and reduces imbalance*
  - *Supports decision making regarding Asset Management on a commercial basis*
- ❑ *Supports establishment of commercial relationships with Meter Operators*
- ❑ *Business process automation reduces staff costs*
- ❑ *Pre-configured automated exception handling*
- ❑ *Configurability provides a flexible application that accommodates change whilst reducing the cost of ownership*
- ❑ *Provides extensive pre-configured and Generis maintained industry flows and business process support, further reducing cost of ownership*
- ❑ *Improves cost to serve*

## Functionality Overview



## Key Features

- ❑ *Maintains asset details:*
  - *Change of Supply*
  - *Change of Agent*
  - *Associated Asset Works; Installation, Removal, Exchange, Reprogram*
  - *Corrective Amendments*
- ❑ *Monitors readings at Change of Supply and Asset Change*
- ❑ *Manages large-scale operations by utilising the market established B-Smart Flow Manager transaction engine*
- ❑ *Provides support for complex metering configurations including related/shared components*
- ❑ *Standard industry wide Product Definitions are used to ensure the validity of information recorded on Meter Components*
- ❑ *Automatic maintenance of Industry Data including Market Domain Data (MDD) and Data Transfer Catalogue (DTC) valid values*
- ❑ *Provides a comprehensive user interface to support industry operations*

“

*We were looking for deep knowledge of the gas/electricity metering sector. It was inevitable that we chose people who knew British Gas very well.* ”

[British Gas]

## B-Smart™ Suite Overview -The Dual Fuel Solution

The B-Smart™ suite delivers a comprehensive suite of high performance, business rules driven, applications to serve the needs of the energy industry.

All B-Smart™ applications are built upon the same highly configurable B-Smart™ core architecture that provides them with the *flexibility, scalability, reliability* and *traceability* inherent in the core architecture.

B-Smart™ applications enable the energy industry to manage their business critical functions effectively whilst benefiting from significant operational cost savings associated with a fully integrated solution.



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