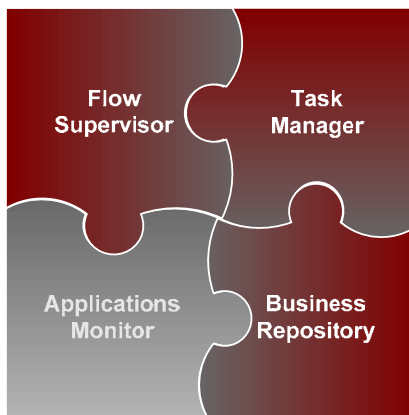


# Flow Director

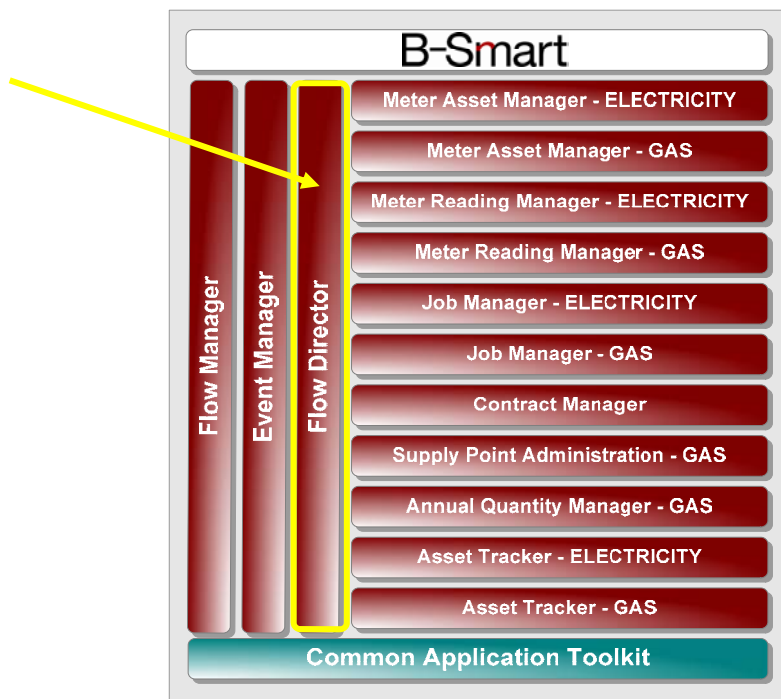
B-Smart™ Flow Director builds upon the features provided by the B-Smart™ Flow Manager and B-Smart™ Event Manager to provide more sophisticated levels of supervision, monitoring and control of both Business Process and Transaction Management. The application comprises four separate modules; B-Smart™ Flow Supervisor, B-Smart™ Task Manager, B-Smart™ Business Repository and B-Smart™ Applications Monitor.



## Key Business Benefits

- ❑ Granular control and management of individual business processes
- ❑ Flexibility to work outside of industry business process to ensure licence compliance (e.g. RGMA problems) where hindered by their party difficulties
- ❑ Improves efficiency of resource allocation and back office automation
- ❑ Channels bottleneck issues in a business process lifecycle ensuring speedier resolution
- ❑ Automated resolution of business process interruptions
- ❑ Leverages existing investment in the B-Smart Suite
- ❑ Executive overview of a business process' states and ability to easily drill down and resolve issues
- ❑ Improves cost-to-serve

## How Does Flow Director Fit In With Existing B-Smart Architecture..?



## Key Features

### Task Manager

- ❑ Provides online monitoring and management of industry business process interruptions
- ❑ Allows for the online creation of business users and groups
- ❑ Allows for creation and management of tasks to business users/groups via user interface
- ❑ Allows for automatic creation and allocation of tasks via B-Smart Flow Manager
- ❑ Allows for status of a task to be tracked and recording of comments or adding of attachments at anytime during the life of the task
- ❑ Provides series of reports used to monitor task performance and task resolution

### Business Repository

- ❑ Provides ability to view/audit business processes and system configuration through a user interface
- ❑ Provides ability to view business processes diagrammatically and generate business rules
- ❑ Allows for manual definition of configuration rules for a flow
- ❑ Provides ability to clone business processes and flow configuration

### Flow Supervisor

- ❑ Provides meter point centric view of flow and business process activity
- ❑ Provides ability to view inbound and outbound flow details in their raw state or in user friendly formatted state
- ❑ Allows for manual online creation, correction, routing and re-sending of key industry data flows
- ❑ Provides ability to override industry constraints
- ❑ Allows for intelligent construction of flows and auto-population from business data
- ❑ Provides highly configurable flow detail search facilities
- ❑ Provides ability to process different versions of the same inbound flow format
- ❑ Provides high visibility of problems sending outbound flows
- ❑ Provides a report distribution mechanism and ability to view reports online through a browser



Atlantic House  
Atlas Business Park  
Simonsway  
Manchester M22 5PR  
United Kingdom

Contact Dave Burgess (Business Development Director)  
Tel +44 (0)870 428 4800  
Fax +44 (0)870 428 4801  
Email generis@generis.co.uk  
Web www.generis.co.uk